



TENTSILE

Vista Tree Tent

OWNERS MANUAL

It is important that all users read and understand the materials in this manual before any installation and use of the product.

WARNING

TENTSILE IS NOT A TOY

RISK OF SERIOUS INJURY

A VISUAL AND TACTILE INSPECTION OF YOUR TENTSILE'S FLOOR, STRAPS AND RATCHETS SHOULD BE MADE BEFORE EACH USE.

FOR SAFETY REASONS, STRAPS AND RATCHETS SHOULD BE REPLACED EVERY 2 YEARS.

DO NOT LEAVE OUTSIDE UNATTENDED FOR MORE THAN A WEEK.

CHECK THE HEALTH AND STRENGTH OF THE TREES CHOSEN TO BE ANCHOR POINTS BEFORE USE.

Recommended set up height 1.2m / 4 feet
MAX LOAD 400kg / 880lbs.

DO NOT EXCEED MAXIMUM WEIGHT LOAD CAPACITY.

CONGRATULATIONS

YOU ARE NOW THE PROUD OWNER OF A

Tentsile Vista Tree Tent

IT IS IMPORTANT THAT ALL USERS READ AND UNDERSTAND THE MATERIALS IN THIS MANUAL BEFORE ANY INSTALLATION AND USE OF THE PRODUCT.

03: Introduction

04: Terms of Use

05: Specifications

06: Warnings & Disclaimers

07- 08: Layout & Alignment

09 - 30: Set up instructions

31: Floor calibration

32: Ratchet usage

33: Policies

34: The small print

Introduction

The Tentsile Vista provides a unique opportunity for you and your friends to experience the great outdoors with a whole new level of freedom and comfort.

Tentsile invented Tree Tents as treehouses you can take anywhere; combining the versatility of a hammock with the comfort and security of a tent.

The Vista comprises of a triple hammock, suspended in tension above the ground and enclosed in an elegantly simple insect mesh top and removable fly sheet cover.

The unique design creates a comfortable base camp, irrespective of ground conditions, as well as providing increased protection from insects, snakes and other predators – if you venture somewhere more exotic.

This product was created because Tentsile loves trees and believes that if we're all hanging out in trees, they can't cut them down!

3 trees are planted for every Tentsile Tree Tent sold. :)

PLAY, CAMP, EXPLORE...

Terms of Use

Tentsile Tree Tent should be set up only as outlined in this manual.

NEVER jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops.

DO NOT attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

DO NOT use walls, fences, street furniture, roof racks, movable platforms, posts or trees less than 25cm/10inches in diameter as anchor points, as they may not be strong enough.

DO NOT use tensioning components other than those supplied with this product.

DO NOT set up higher than 1.2 metre / 4 feet from the ground or above hard, sharp or pointy objects.

Tactile and visual checks should be made to ALL tent components and ALL anchor points before each use.

Replace any damaged elements if any are found.

Keep away from fire and sharp objects.

DO NOT use after the consumption of any intoxicating substances.

Children must be supervised by an adult at all times.

DO NOT attach to trees or branches that show signs of structural weakness.

DO NOT adjust/open ratchets whilst tent is occupied.

DO NOT use during lightning storms or high winds.

DO NOT use in areas of unstable ground.

Tentsile does not offer protection from all animals.

Specifications

Size:

4.1x4.1x4.1m / 13.5x13.5x13.5ft

Floor area:

7sqm / 75sqf

Dry porch area at ground level:

8.5sqm / 90sqf

Entry Points:

x4

Bag Size:

58 x 24 x 24cm / 23 x 10 x 10"

Interior Height:

150cm / 5ft

Poles:

x3 11mm diameter anodised
aluminium alloy 7001 T6

Ratchet & straps:

3 x 19' / 6m polyester
webbing straps and 3 x heavy-
duty ratchet buckles - 2.5 ton
minimum breaking strength

Roof:

Tear resistant insect mesh hangs
from under-side of the fly sheet
and poles to offer protection
against the smallest sand flies

Tent weight:

10kg / 22lbs

Flysheet:

70D PU coated waterproof
polyester 3000HH

Floor:

240D inclined joint nylon-
polyester composite fabric
reinforced with 20+ meters of
seat belt

Maximum capacity:

3 adults

Fire Rating:

Fire resistance meets USA
CPAI-84 and Canadian FR16

Warnings & Disclaimers

Installation and use of the Tentsile Tree Tent may involve heights, can be dangerous and may lead to injury and/or death.

The installation must never be executed by minors, and extreme care and caution must be taken when executed by adults.

Do not use any other components, parts, tools or materials other than those included in the Tentsile Tree Tent package, recommended in this manual or in other Tentsile literature.

A hanging and/or suspension system is only as strong as its weakest link and all instructions and guidelines must be followed.

The Tentsile Tree Tent must only be used in the manner described in this manual. When assembled and installed, the Tentsile Tree Tent places significant force on the anchor points,

great care must be exercised when using it to decrease the risk of injury and/or death.

Overloading the Tentsile Tree Tent with more than 880 pounds (400kg) increases the forces and may cause anchor, tree tent and/or any parts to fail, resulting in injury and/or death.

The manufacturer and resellers of the Tentsile Tree Tent explicitly disclaim any and all responsibility and liability for any death, paralysis, injury, and/or damage to any person or property that may occur that arises out of or is in any way related to the use of this product.

Using any equipment that is suspended above ground can be a dangerous activity that may result in serious injury and/or death even when used properly. Use at your own risk and always use common sense.

DO NOT EXCEED MAXIMUM LOAD 400kg / 880lbs

Positioning the Vista

Tentsile tents need 3 secure and strong anchor points to suspend from. The distances are marked here. Once the location is found, lay out the Trillium Base on the ground as the reference point for the straps.



Trillium Base



Vista Flysheet



Insect Mesh



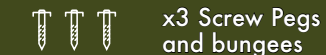
x3 Poles



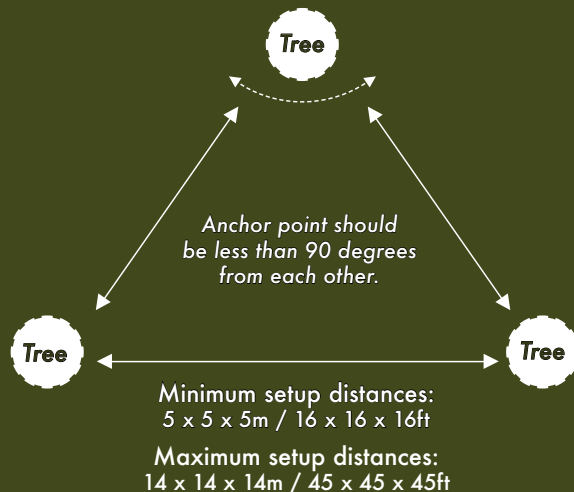
x3 Ratchet



x3 Straps

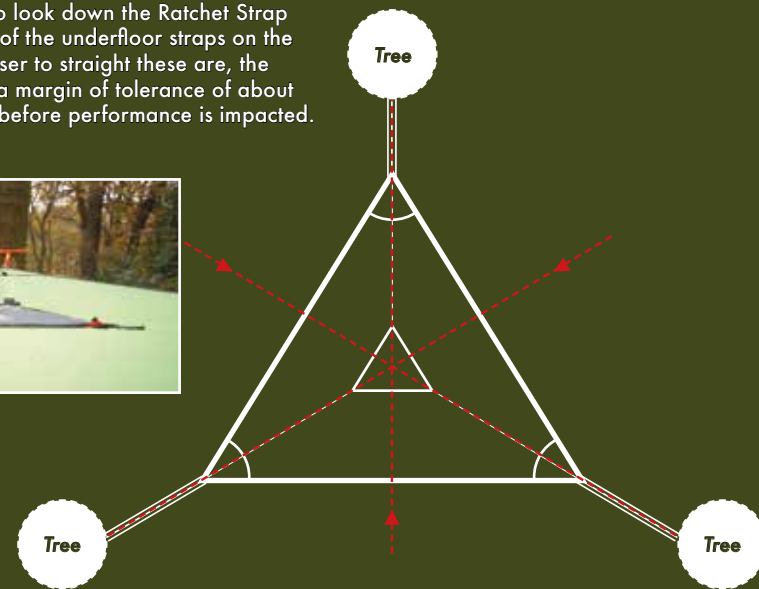


x3 Screw Pegs and bungees



Alignment Sight Lines

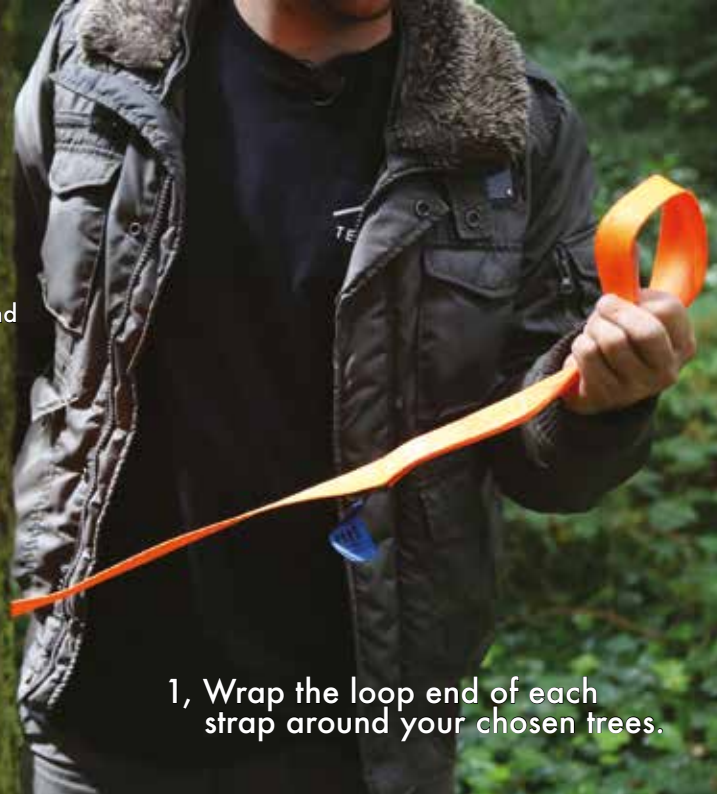
Use line-of-sight to look down the Ratchet Strap and up the seam of the underfloor straps on the tent floor. The closer to straight these are, the better. You have a margin of tolerance of about 7° on either side before performance is impacted.



Tree Straps

With the location found, lay out your Stingray with the corners each pointing to your chosen anchor points

Once layed out, begin by wrapping the tree straps around the 3 chosen trees as shown.



1, Wrap the loop end of each strap around your chosen trees.



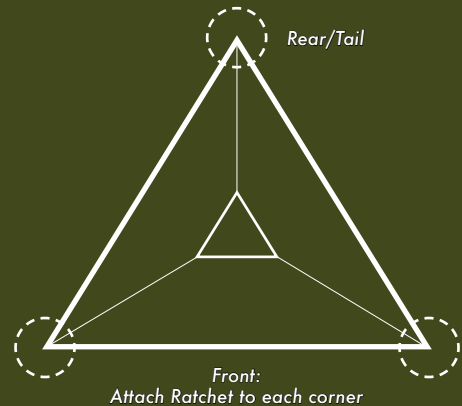
2, Once around, thread the strap and pull it all through towards the tent.



3, Ensure the strap is flat against the tree and not twisted.

Lay Out the Trillium Base

Take the Trillium Base and lay it out on the ground in the desired location between the chosen trees. Ensure it is the correct way up with the Pole Sockets at each corner on the top side.

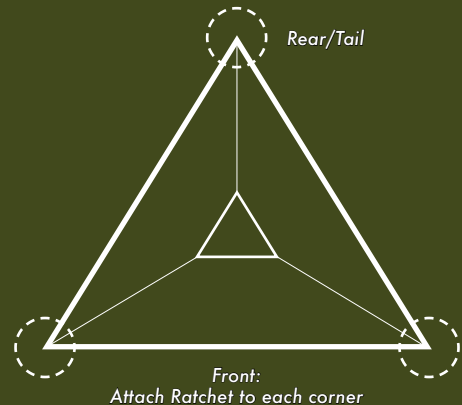


- 4, Lay the Trillium Base on the ground inbetween the chosen trees with the straps.



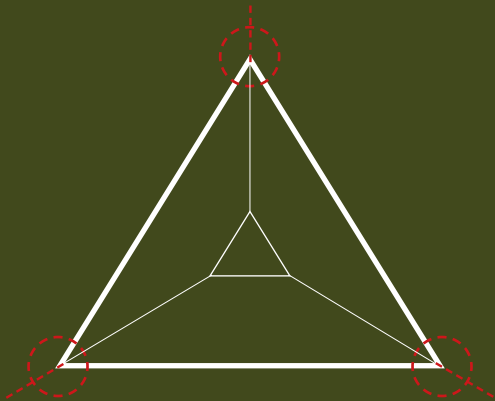
Attaching the Ratchets

With the tree straps attached and the Trillium Base laid in position, you can now attach the 3 ratchet straps to the D-rings at each corner.



Fitting Strap to the Ratchet

With the Ratchet strap attached to the D-rings, it can now be connected to the tree straps. Once attached, check the overall position of the Vista base and that it is centrally aligned to each anchor point.



11, Ensuring there's enough length, bring the Ratchet and tree strap together.



12, Feed the tree strap end through the spindle.



13, Feed it in and pull it through making sure it does not twist.



14, Lift the tent off the ground by pulling through excess strap at each point.



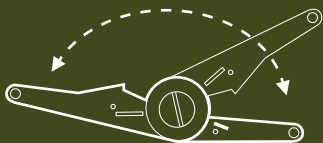
15, Give a strong pull before cranking the Ratchet.

Tightening the Ratchet

Cranking the Ratchet will give the tension needed and allows for easy adjustment. Ensure the Ratchet is correctly in the Locked position before continuing.

Attention - Ratchet Locking

Crank the Ratchet handle back & forth 7-9 times to increase tension to straps.



UNLOCKED

LOCKED



17



16, Release the Ratchet lock by pushing the inner latch upwards.



17, This will release the handle and allow it to be cranked.



18, Pull the handle back and begin cranking it back and forth.

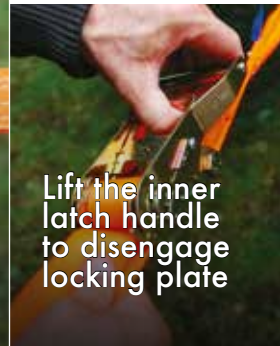


19, Do this until the handle has strong resistance.



20, Once achieved, move the handle to the closed position and lock.

LOCKING RATCHET



Lift the inner latch handle to disengage locking plate

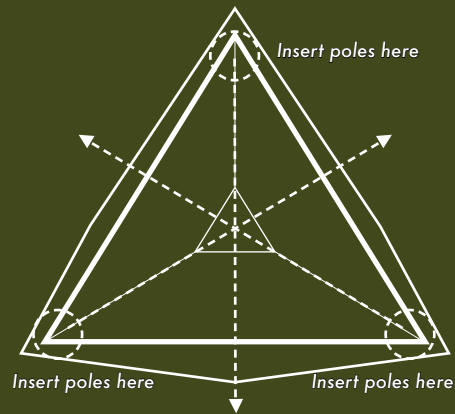


Push down so it latches flat.

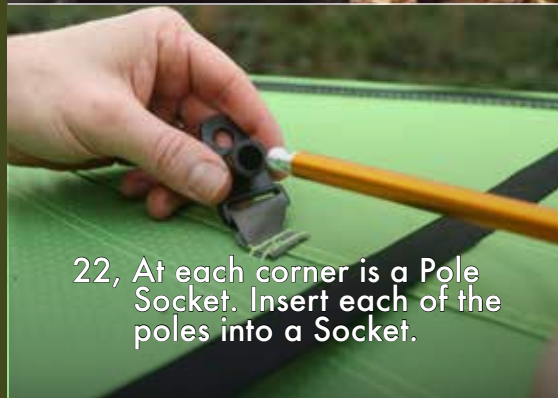
18

Inserting the poles

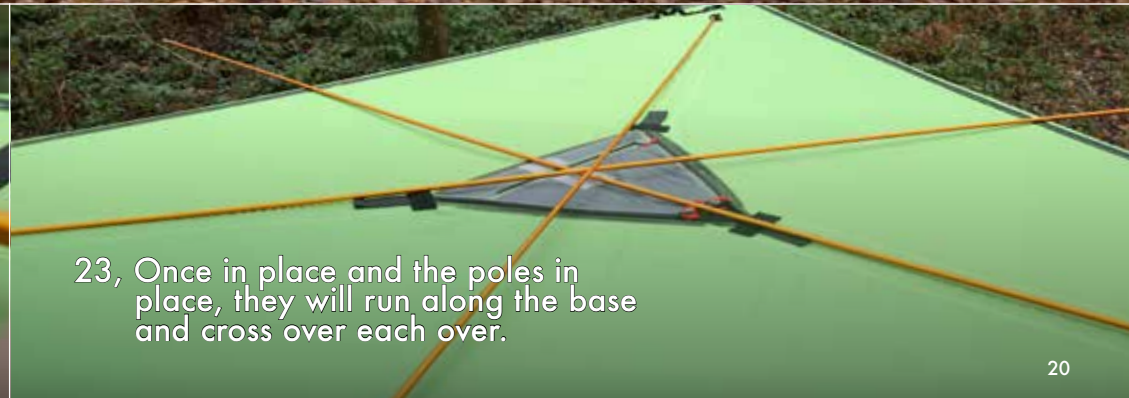
There are 3 poles that are supplied, straighten each one. At each corner is a Pole Socket into which a pole is inserted. Once in place all 3 poles will be running across each other in the center.



21, Connect the poles and lay them over the base.



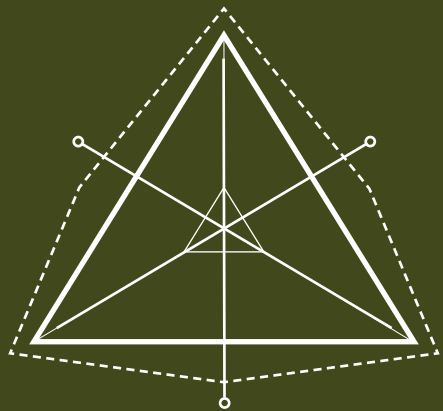
22, At each corner is a Pole Socket. Insert each of the poles into a Socket.



23, Once in place and the poles in place, they will run along the base and cross over each other.

Flysheet

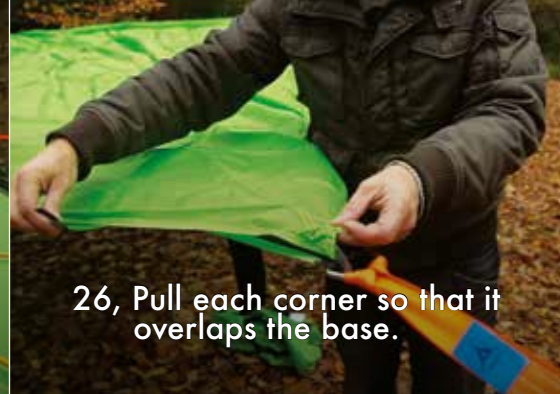
Take the Flysheet and lay it out to locate the Tailend (logo at the front). Lay the Flysheet over the base and poles and attach it by tiring it under each corner with the Toggle & Loop. Leave the Hook through the D-Ring for now.



24, Lay out the Flysheet and find the Tailend.



25, Lay the Flysheet on top of the base and poles.



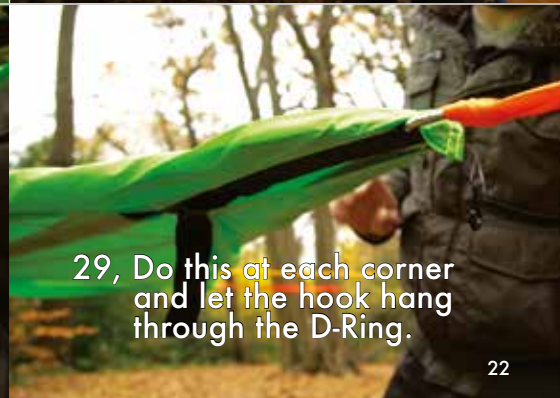
26, Pull each corner so that it overlaps the base.



27, Each corner has a Toggle & Loop and a Hook.



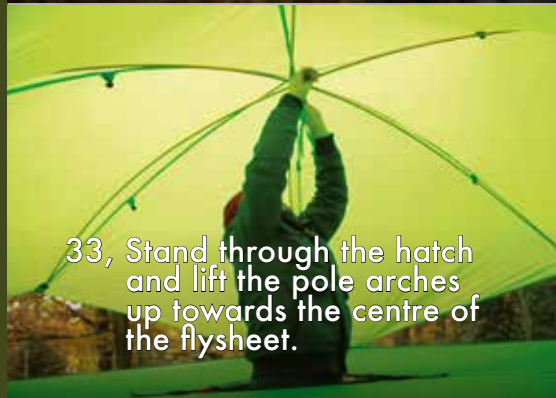
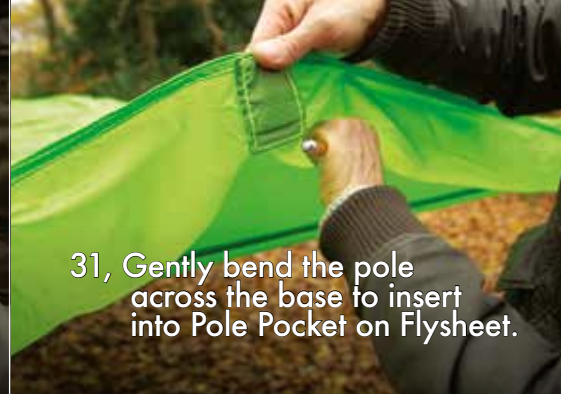
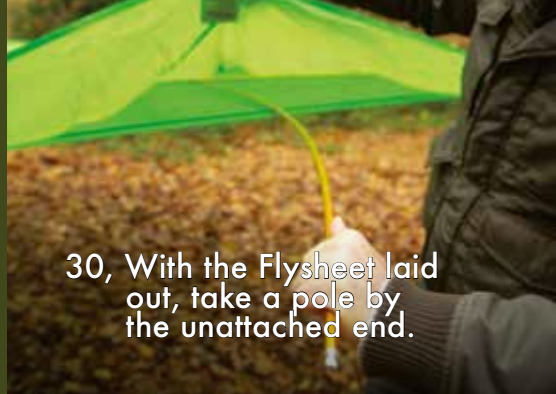
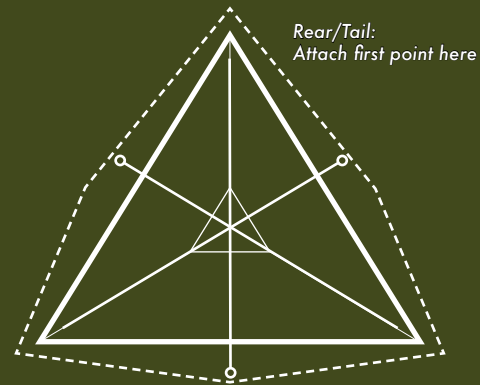
28, Secure the Toggle & Loop underneath the base.



29, Do this at each corner and let the hook hang through the D-Ring.

Attaching Poles to Flysheet

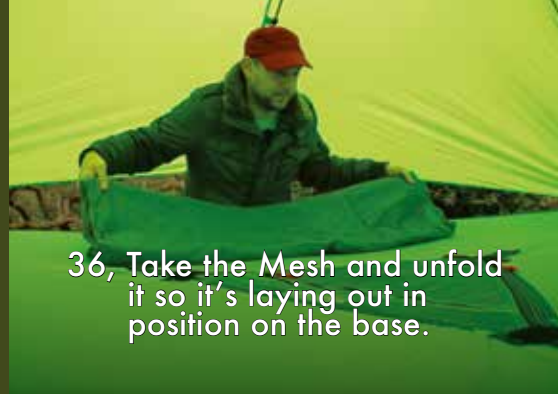
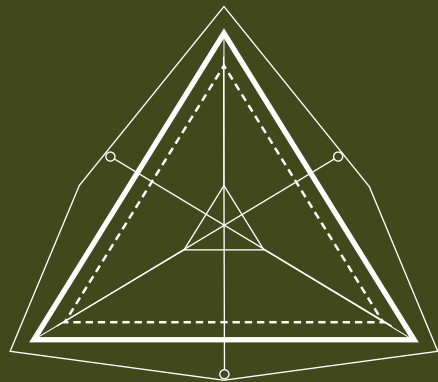
Where the poles overlap the Flysheet, take a pole and gently bend it across the base to insert it into the Pole Pocket on the Flysheet. Then take the poles and pull them up to the centre of the flysheet from the inside and tie together to secure.



Attaching the Mesh

For 2017 we have introduced a new fixing method to replace the Bungee fixings.

They feature 2 removable C-clips that attach to the Ratchet handle as shown.



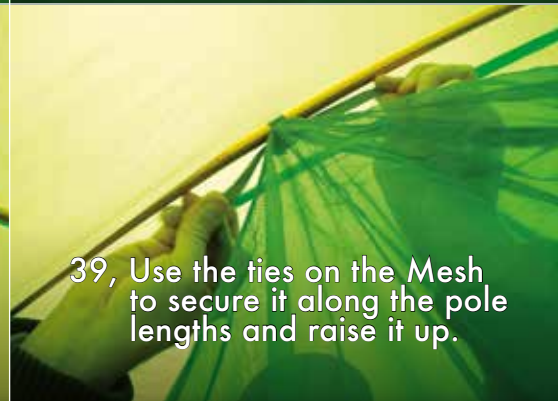
36, Take the Mesh and unfold it so it's laying out in position on the base.



37, With the Mesh laid out, take the C-Clip found in the center of the Mesh.



38, Attached the Mesh C-Clip to a pole at the top.



39, Use the ties on the Mesh to secure it along the pole lengths and raise it up.

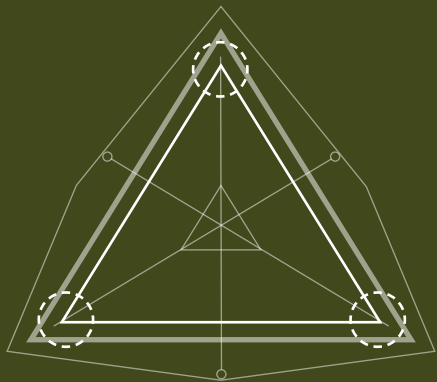


40, Use the elastic ties on the Mesh for extra height.

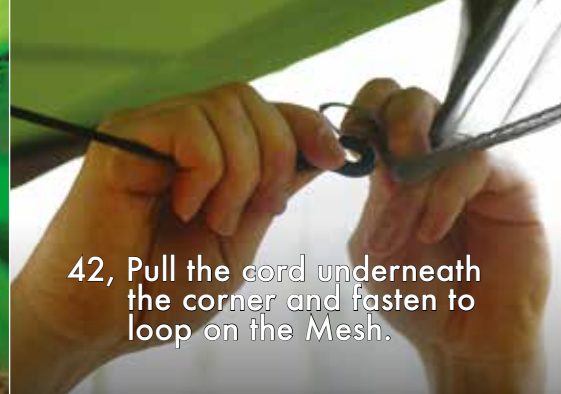
Securing the Mesh

Once the Mesh is attached under the Flysheet, the corners can now be secured.

At each corner on the Mesh are elasticated Hook & Loops that simply need to be secured underneath the main base.



41, At each corner of the Mesh locate the elasticated Hook & Loop cords.



42, Pull the cord underneath the corner and fasten to loop on the Mesh.



43, Once attached, straighten out the edges so they are flat and untwisted.

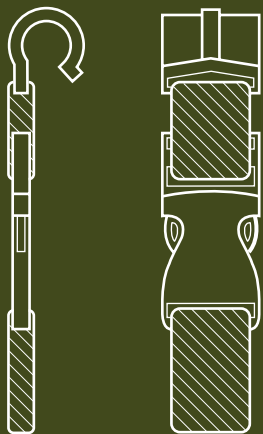


44, Double check the Ratchets are locked and fastenings are secure then you're done.

Updated Flysheet Fixing

For 2017 we have introduced a new fixing method to replace the Bungee fixings.

They feature 2 removable C-clips that attach to the Ratchet handle as shown.



Start with the Tail end piece.



Take the C-clips and pull towards the Ratchet handle.



Simply clip both C-clips over the handle.



Ensure that the C-clip straps are not twisted and laying flat.



Repeat for the remaining corners of the Flysheet.

Floor Strap Calibration

Note: All Tentsile Trilliums come pre calibrated direct from the factory. You should only need to calibrate the floor again after many uses. Due to the fact that over time, the fabrics stretch but the seat belt does not, you may need to carry out this procedure once a year to ensure that the floor is kept in equilibrium and tight on all sides.

- 1, Loosen all floor straps by feeding 3"/10cm backwards through the adjuster buckles under each corner of the Trillium.
- 2, Set up as normal, to the point where you have raised the tent off the ground by pulling excess orange strap through and have cranked the ratchets to hold the tent off the floor.
- 3, Tent should be raised, and set at half tension (you should still be able to flap it up and down quite easily by about 1"/30cm).
- 4, Pull under floor straps through adjuster buckles at each corner, past the crease left from earlier use by about 1/2" / 1cm on each corner.
- 5, Ratchet to full tension and check all sides are of equal tension to each other and equal to the under floor straps.
- 6, Repeat procedure until you have the right balance between each edge of the tent and the under floor straps that divide each hammock berth inside the tent.

If the outside edge of the tent is looser than the under floor straps, you will need to loosen the under floor straps. Getting the right balance between the outside edge (periphery strap) and the underfloor straps may take some practice but you will know when you have

got it right! This procedure should be carried out if you feel like you are rolling outwards (towards the edge of the tent) or inwards (towards the central hatch) while using your Vista.

How to use the Ratchet

1) Take tail end of the long strap around your trees and thread through the loop and away from tree, towards your Tentsile.

2) Thread loop of the ratchet through the D-Ring at each corner of your Tentsile and take the buckle through the loop.

3) Take long strap tail and thread it through the ratchet buckle spindle, pulling through all excess orange strap. Crank ratchet until the orange strap has gone around the spindle at least 1.5 full revolutions to underlock it. This will prevent any slippage before moving to the next corner.

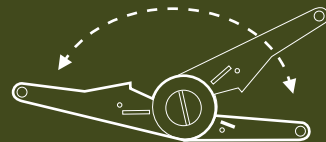
4) Repeat step 3 at each tent corner, trying as much as possible to keep the tent corners pointing towards their respective anchor points.

5) Revisit all corners and adjust as necessary. Use line of sight down each strap to centralise your Tentsile between your chosen anchor points. You have about a 7° degree margin of tolerance in each direction.

6) Tighten ratchets as much as you can. **ENSURE RATCHETS ARE IN LOCKED POSITION BEFORE ENTERING THE TREE TENT.**

7) Roll and tidy up strap ends to avoid any possible trip hazzards.

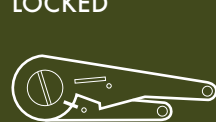
Crank the ratchet handle back & forth 7-9 times to increase tension to straps.



UNLOCKED



LOCKED



Policies

Maintenance

Visual and Tactile inspection of all components for structural damage before every use and dry out Tentsile thoroughly before packing away. Tentsiles should be stored safely in a dry environment.

Returns

You can return this product, unused, within 4 weeks of purchase and expect a full refund or replacement. If a manufacturing defect occurs within 1 year of reasonable* use, the product can be returned for repair or exchange.

Weather

The Tentsile Tree Tent is not intended to be used in severe weather. If there is weather that creates dangerous conditions, such as storms, heavy rain, high winds, and/or lightning, do not use or remain in the Tentsile Tree Tent in or during those conditions. It is recommended that the Tentsile Tree Tent is taken down and stored to avoid remaining inside and being subject to such conditions. Leaving the Tentsile Tree Tent out and installed in bad weather can lead to potential destruction and/or damage to it (not covered by warranty). If the Tentsile Tree Tent is subject to such

conditions, it and its anchor/hanging system should be inspected in detail prior to any future use. Be sure to thoroughly dry the Tentsile Tree Tent before storing.

Customer Service Charter

Quality first – We will manufacture, sell and distribute the best possible quality Tree Tents in the World.

Customer focus – We will provide prompt, courteous and efficient service, with honesty and integrity and expert, clear, and timely information to customers and colleagues.

Tentsile Promise - We will strive for a 'get it right first time, every time' in all our dealings in manufacturing, distribution, sales, and service.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

Contact us
info@tentsile.com

*use as intended and outlined herein and no more than 3 months continuous use.

The small print

The Tentsile Tree Tent is designed for play, relaxation, and camping/sleeping. Never jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops. Do not attach or secure the Tentsile Tree Tent to a movable platform or anchor; it is not intended to be used for such recreation or activities. Do not attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

Warranties

This one year warranty covers all manufacturing faults of fabrics, parts and workmanship. This warranty covers the functionality of the product for its normal, intended use as specified in Tentsile's consumer literature, incl. website.

It does not cover poles or malfunction of any component that has resulted from improper or unreasonable use or neglectful maintenance, the user's use of undersized or unhealthy trees, sharp objects or fire near the tent or the use by more than the recommended number of persons, at the recommended set up height.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

The warranty herein will not be honoured for products that are purchased through an unauthorised dealer or secondary reseller.

Unauthorised and/or resold products are not backed up by the high quality standards and dependability of original products sold by authorized dealers. By buying from an unauthorised dealer you could get a product that is counterfeit, stolen, or re-manufactured, and being listed as new.

To redeem any potential warranty you will need to provide proof of purchase with the product.

Other than as described above, the manufacturer, sellers, and resellers of this product make no other representations and/or warranties, either express or implied, regarding the product, including without limitation, any warranties as to merchantability, quality, or fitness for a particular purpose.

The manufacturer, sellers, and resellers shall not be liable in any way whatsoever for special, indirect, consequential, or incidental damages, whether based on breach of contract, breach of warranty, tort (including negligence), product liability or otherwise, even if they have been advised of the possibility of such damages. Violation of the instructions and warnings herein operates as a waiver of claims by the user.

The Tentsile Tree Tent user agrees that his or her full remedy against the manufacturer, sellers, and resellers for any liability, claims, or damages, shall be limited to the purchase price of the Tentsile Tree Tent, and irrevocably waives all claims for any other damages that such user may have.



TENTSILE

www.tentsile.com

All rights reserved Tentsile Ltd 2015
Patent Approved