



TENTSILE

# Tentsile Universe

OWNERS MANUAL

It is important that all users read and understand the materials in this manual before any installation and use of the product.



# WARNING

## TENTSILE IS NOT A TOY

### RISK OF SERIOUS INJURY

A VISUAL AND TACTILE INSPECTION OF YOUR TENTSILE'S FLOOR, STRAPS AND RATCHETS SHOULD BE MADE BEFORE EACH USE.

FOR SAFETY REASONS, STRAPS AND RATCHETS SHOULD BE REPLACED EVERY 2 YEARS.

DO NOT LEAVE OUTSIDE UNATTENDED FOR MORE THAN A WEEK.

CHECK THE HEALTH AND STRENGTH OF THE TREES CHOSEN TO BE ANCHOR POINTS BEFORE USE.

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Recommended set up height 1.2m / 4 feet  
MAX LOAD 400kg / 880lbs.

DO NOT EXCEED MAXIMUM WEIGHT LOAD CAPACITY.

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# CONGRATULATIONS

YOU ARE NOW THE PROUD OWNER OF A

## Tentsile Universe Tree Tent

IT IS IMPORTANT THAT ALL USERS READ AND UNDERSTAND THE MATERIALS IN THIS MANUAL BEFORE ANY INSTALLATION AND USE OF THE PRODUCT.

- 03: Introduction
- 04: Terms of Use
- 05: Specifications
- 06: Included in the Bag
- 07- 08: Warning & Disclaimers
- 09 - 34: Ground Set up instructions
- 35 - 48: Air Set up instructions
- 49 - 58: Water Set up instructions
- 59: Alignment
- 61: Policies
- 62: The small print

# Introduction

The Tentsile Universe is the World's First 3 element sleeping shelter able to be set up on the ground, in the Air and on the Water!

The Universe is an audaciously disruptive shelter for the outdoor market and the latest release by the innovators of Tree Tents and off-the-floor camping solutions – Tentsile.

This all terrain family sized tent converts from a ground based standard tent with 3 huge porches and built in floor padding and insulation, to a Tree Tent with a rigid, walk-able floor, plenty of storage and a massive undercroft at ground level (making it the first stand up multi storey camping solution available ), to an incredible Huckleberry Finn style water day-raft / pontoon for you and your friends to enjoy moored out on the lake or river!

18 trees are planted for every Tentsile Tree Tent sold. :)

PLAY, CAMP, EXPLORE...

# Terms of Use

Tentsile Tree Tents should be set up only as outlined in this manual. Weight Limit is 880lbs (400kg).

NEVER jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops.

Ensure the base is inflated to a minimum of 12PSI before use, or it may not work properly and could damage components. The base has a maximum capacity of 16PSI. Do not go over the maximum PSI as it could damage the base.

DO NOT use if the base is punctured or damaged. Any puncture will prevent base from being able to be inflated and prevent tent from being able to be used. Be careful not to do anything to puncture or otherwise damage base.

DO NOT drag the base along the ground or any rough surface as it could puncture and/or damage the base.

DO NOT set up the Tent on or above sharp objects or items that could at all puncture inflatable base.

DO NOT use sharp or hot objects in Tent as contact with base could puncture it or otherwise cause damage.

DO NOT use base inflated on the ground where or above objects that could puncture or damage the base.

DO NOT sleep in the Universe when it is on water

DO NOT use the insect mesh layer when the Tent is in use on water as it can result in the users to be trapped in Universe.

NEVER USE PETROLEUM BASED PRODUCTS OR SOLVENTS FOR CLEANING as it can damage the base and/or Tent.

DO NOT use any flame or any kind in tent as it could damage all parts of tent, in particular inflatable base.

Clean after use with rinse and then dry.

DO NOT attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

DO NOT use walls, fences, street furniture, roof racks, movable platforms, posts, or trees less than 25cm/10inches in diameter as anchor points, as they may not be strong enough.

DO NOT use tensioning components other than those supplied with this product.

DO NOT set up higher than 1.2metres / 4 feet from the ground.

Tactile and visual checks should be made to ALL tent components and ALL anchor points before each use. Do not use the Universe if any parts are damaged and/or not working. Instead, replace any damaged elements if any are found.

DO NOT setup or use after the consumption of any intoxicating substances.

Children must be supervised by an adult at all times!

DO NOT attach to trees or branches that show signs of structural weakness.

DO NOT adjust/open ratchets whilst tent is occupied.

DO NOT use during lightning storms or high winds.

DO NOT use in areas of unstable ground.

Tentsile Tree Tents do not offer protection from animals.

Tentsile Tree Tents are meant to be temporary shelters and activity bases and are not meant to be left up as permanent structures. Extended exposure to sunlight and weather can degrade parts and components, resulting in product failure and voids the warranty.

# Specifications

**Size:**  
4.1x4.1x4.1m / 14x14x14ft

**Floor area:**  
8.5sqm / 100sqf

**Dry porch area  
at ground level:**  
15sqm / 165sqf

**Entry Points:**  
x4

**Bag Size:**  
110 x 40 x 40cm / 44 x 15 x 15"

**Interior Height:**  
170cm / 5.6ft

**Tent weight:**  
45kg / 100lbs

**Poles:**  
x1 pole Hub and centre piece  
(3 short and 3 long poles).  
x6 11mm diameter  
anodised aluminium alloy

**Ratchet & straps:**  
x3 straps and heavy duty  
ratchets. 2.5 ton minimum  
breaking strength

**Roof:**  
Insect mesh insert from Grade  
3 no-see-um mesh, YKK zips  
and PU coated under wraps

**Rainfly:**  
70D PU coated waterproof  
polyester, 3000HH

**Floor:**  
Inflatable Floor, complete with  
pole sockets and central hatch

**Maximum capacity:**  
5 adults on Ground 3 Adult  
in Air  
3 Adult on Water

**DO NOT EXCEED MAXIMUM LOAD 400kg / 880lbs**

# Included in the Bag



Universe Inflatable  
Floor



Universe Rainfly



Universe Mesh



x6 Support Poles



x1 Pole Hub  
With Poles



x3 Corner  
Pole Sockets



x3 Ratchet



x3 Straps



x12 Screw Pegs  
and Bungees



Hand Pump

# Warnings & Disclaimers

Installation and use of the Tentsile Tree Tent may involve heights, can be dangerous and may lead to injury and/or death.

Extreme caution should be exercised while using your Universe.

ALWAYS use proper supervision if your Universe is in use by children. NEVER allow a child to use the Universe alone.

The installation must never be executed by minors, and extreme care and caution must be taken when executed by adults.

Do not use any other components, parts, tools or materials other than those included in the Tentsile Tree Tent package, recommended in this manual or in other Tentsile literature.

Using any equipment that is suspended above ground can be a dangerous activity that may result in serious injury and/or death even when used properly. Use at your own risk and always use common sense.

The manufacturer and resellers of the Tentsile Tree Tent explicitly disclaim any and all responsibility and liability for any death, paralysis, injury, and/or damage to any person or property that may occur that arises out of or is in any way related to the use of this product.

## **WATER MODE:**

Improper use on the water can lead to injury and/or drowning. Users should always have PFDs available for all users and abide by rules, warnings, and common sense.

The mosquito netting cover should not be used when Universe is used on the water as it can result in users being trapped in the Tent and increase danger of injury and/or drowning.

Do not zip close rainfly doorways closed when product used on the water as it can result in users being trapped in the Tent and increase danger of injury and/or drowning.

Universe should be anchored safely and securely when on the water to prevent floating away and potential damage to product or danger to users.

DO NOT use your Universe during storms, or when lightning is present. If an unexpected storm arises while using your Universe, discontinue use and seek shelter on shore immediately.

DO NOT dive off head first, attempt backflips, or forward rolls, while jumping off of your Universe. Serious risk of severe bodily harm, even death, may result. When jumping off, always enter the water feet first.

Universe is not designed to be towed behind a boat or personal watercraft.

Never swim or play under the Universe.

DO NOT TOW your Universe behind any boat or personal watercraft. Universe is not meant to be towed or pulled, doing so can damage the product, cause danger to users, and void warranty.

Maintain a safe distance between your Universe and any floating objects, including, but not limited to, docks, platforms, boats, or piers. If you do tie Universe to solid objects, such as a non-floating dock, make sure to prevent and avoid contact that may rub or otherwise damage the Universe.

Do not use in public pools or other crowded areas of water. If using Universe in a pool be careful of the sides of the pool for injury and risk and potential damage to Tent. Rough surface of pool sides and surrounding areas could damage the base or other parts of the Tent.

Position your Universe a safe distance from any objects, including but not limited to boats, piers, docks, rocks, etc. Do NOT place your Universe in locations frequented by boats. Damage by contact or impact to the Universe, including, but limited to the base, can damage the product, endanger users, and voids warranty.

When not in use, secure your Universe to prevent use by unauthorized or unsupervised children and minors.

Common sense should prevail when playing on your Universe.

Do not use the Universe as a springboard or to jump onto or from other objects.

When using the Universe on the water rainfly corners can be secured by threaded ends of rainfly through D-Ring and then back up to itself via sewn on loops.

It is normal for the air pressure within the tube to fluctuate depending on air and water temperatures. It may be necessary to increase or decrease the air pressure in your product accordingly. To avoid damage on extremely hot days it may be necessary to check and release the air pressure from your product throughout the day. A fully inflated product on warm land will lose some of its pressure when placed in cold water.

## **LAND MODE:**

When using the Universe on the ground, place a ground cover under the inflatable base. This will decrease likelihood of puncture or other damage to base. A punctured base is not available for warranty.

DO NOT use sharp or hot objects in tent as contact with base could puncture it.

DO NOT use base inflated on the ground where or above objects that could puncture base.

## **AIR MODE:**

A hanging and/or suspension system is only as strong as its weakest link and all instructions and guidelines must be followed.

The Tentsile Tree Tent must only be used in the manner described in this manual. When assembled and installed, the Tentsile Tree Tent places significant force on the anchor points; great care must be exercised when using it to decrease the risk of injury and/or death.

Overloading the Tentsile Tree Tent with more than 880lbs (400kg) increases the forces and may cause anchor, Tree Tent and/or any parts to fail, resulting in injury and/or death.

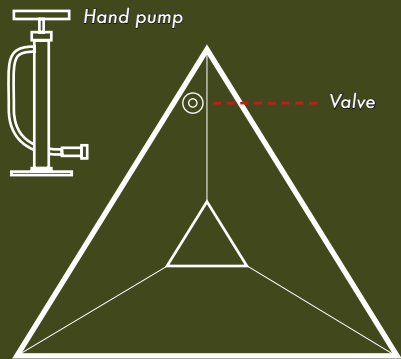
## Ground Setup Instructions

1, Unwrap the Universe in atable base ensuring it is the right way up (valve facing upwards). Now find the hand pump and locate the valve.

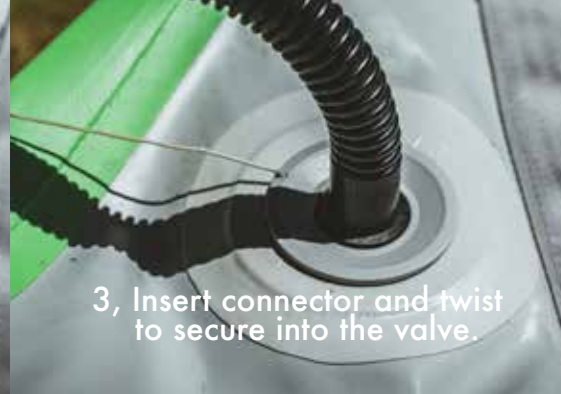


## Inflating the Base

The base requires you to inflate it using the supplied hand pump or an electric pump suitable for SUP boards. Secure the pump into the valve and inflate to a PSI of 15. Once reached, remove pump and secure valve cover to maintain inflation.



2, Remove the valve cover on the base to insert the pump connector.



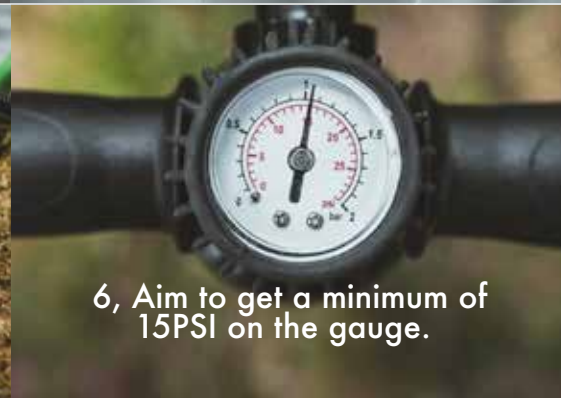
3, Insert connector and twist to secure into the valve.



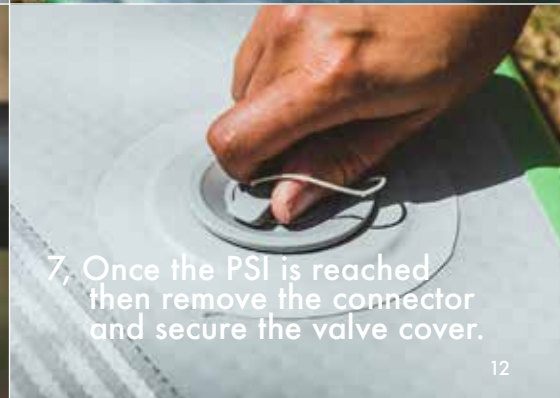
4, Begin pumping up the base using the foot supports to stable the pump.



5, Whilst pumping, ensure the base is inflating evenly and has no obstructions.



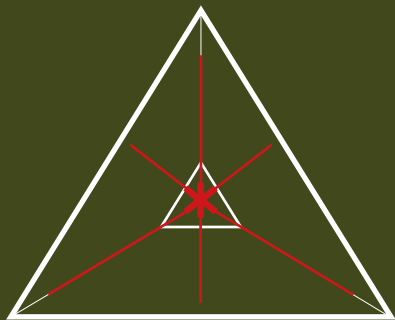
6, Aim to get a minimum of 15PSI on the gauge.



7, Once the PSI is reached then remove the connector and secure the valve cover.

## Main Pole Hub

The Pole Hub has 6 pole sections attached, 3 long, 3 short. Unfold, connect together and lay over the floor. The long sections should be pointing towards the corners and the 3 short towards the flat sides.



8, Take the Pole Hub with attached poles and lay it over the inflated base.

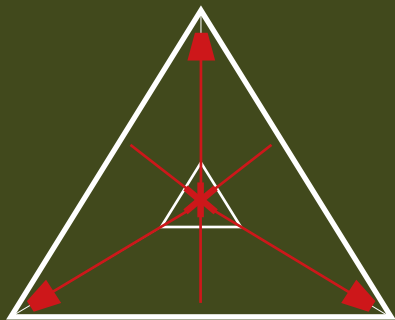


9, It has 3 long sections and 3 shorter sections. The long sections should point towards each corner, the short sections to the sides



## Raising Long Poles

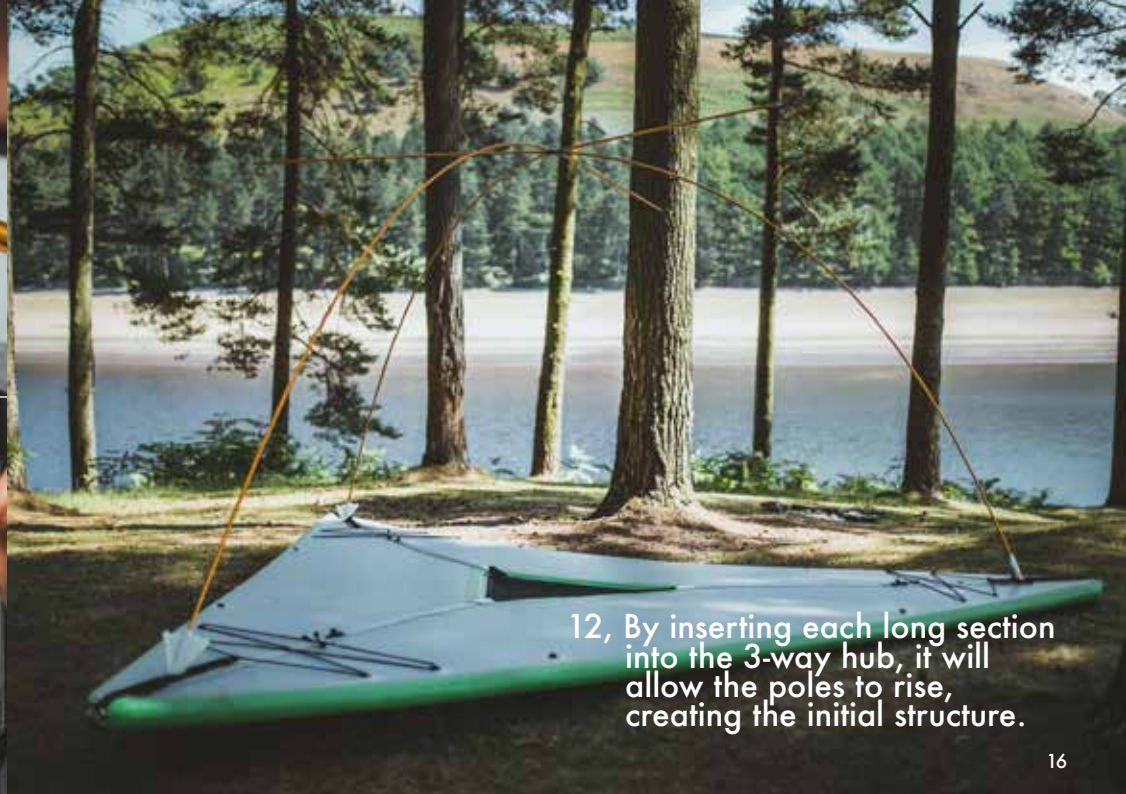
At each corner is a 3-way pole socket. These 3 units hold all the base poles for the Universe. Insert the long section pole ends into the centre socket at each corner. This will cause the poles to rise and form the initial structure of the Universe.



10, Find the 3-way pole sockets attached to the floor in each corner.



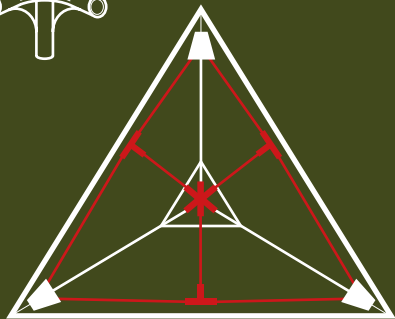
11, Insert the long sections into the centre socket of the unit.



12, By inserting each long section into the 3-way hub, it will allow the poles to rise, creating the initial structure.

## Corner Pole Sockets

Take the remaining 6 poles and 3 Corner pole sockets. These sockets fit onto the end of the 3 raised short poles. This allows the remaining 6 poles to connect to the floor 3-way sockets up to the top 3 corner pole sockets.



13, Locate the 6 remaining poles and the 3 corner pole sockets.



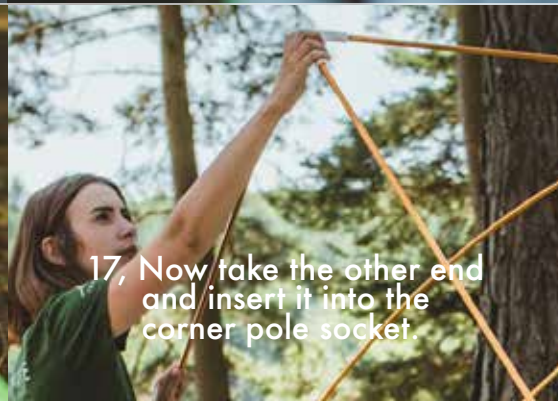
14, Take the 3 corner pole sockets to each of the short pole section ends.



15, Push all to way on to the end of the pole with the open socket ends pointing down.



16, Take one of the other 6 poles and insert one end into the 3-way socket.



17, Now take the other end and insert it into the corner pole socket.

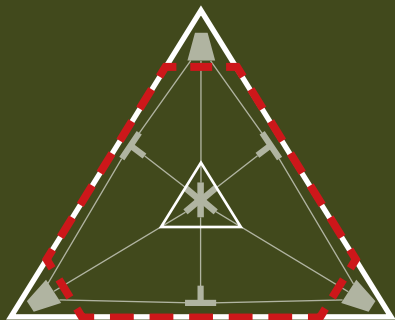


18, Do this with each corner with the remaining poles. This will complete the pole structure of the Universe.

## Inner Mesh

The inner mesh is fitted underneath the pole structure. The base section of the mesh is fastened underneath the floor and connected through the central hatch.

There are a series of under floor connectors to fasten to ensure a good base coverage.



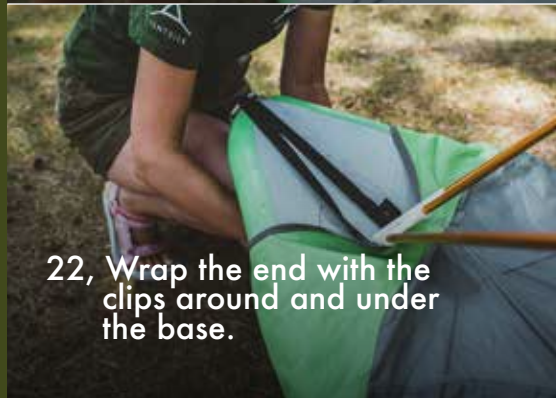
19, Take the inner mesh, unbuckle it and roll it out.



20, Take a corner of the inner mesh ensuring the C-clips of the mesh are facing upwards. This is correct.



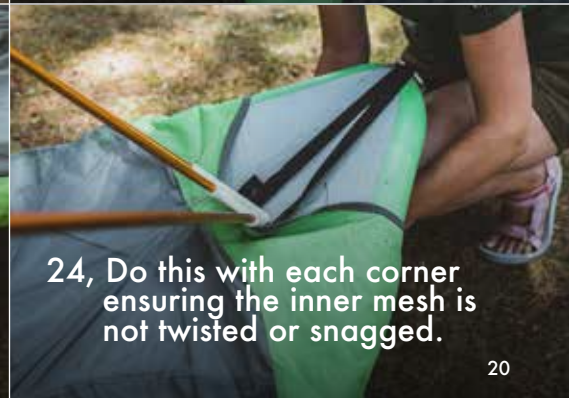
21, Take the inner mesh corner and wrap inside of the 3-way pole socket hub.



22, Wrap the end with the clips around and under the base.



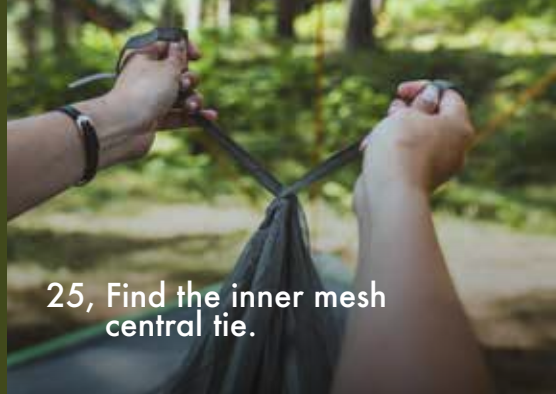
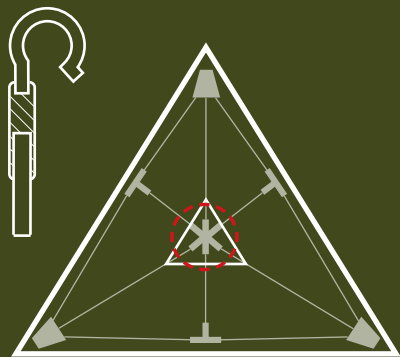
23, Clip together underneath and move to next corner.



24, Do this with each corner ensuring the inner mesh is not twisted or snagged.

## Securing Inner Mesh

The inner mesh has a central tie that is attached to the pole hub. Simply tie a knot around the hub in a bow. Along the inner mesh is a series of C-clips which can now be attached to the poles. This secures the inner mesh further.



25, Find the inner mesh central tie.



26, Pull this up to the central pole hub.



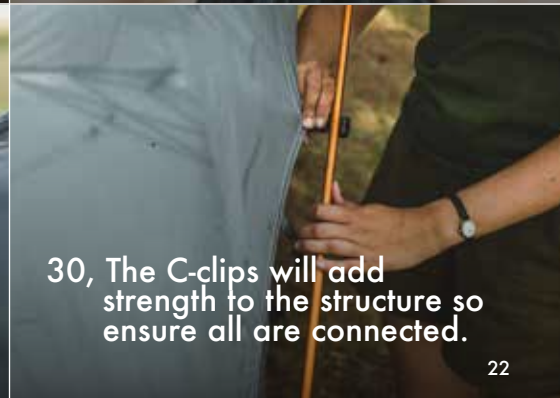
27, Tie this around hub in an easy to remove bow.



28, Double check all pole sockets and clips.



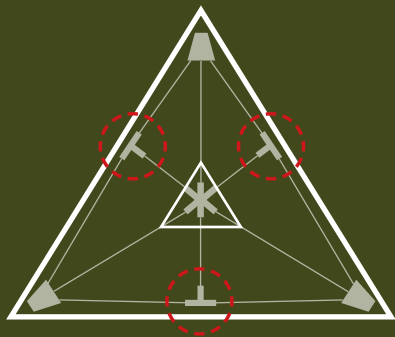
29, Now attach all the C-clips on the inner mesh to the corresponding poles.



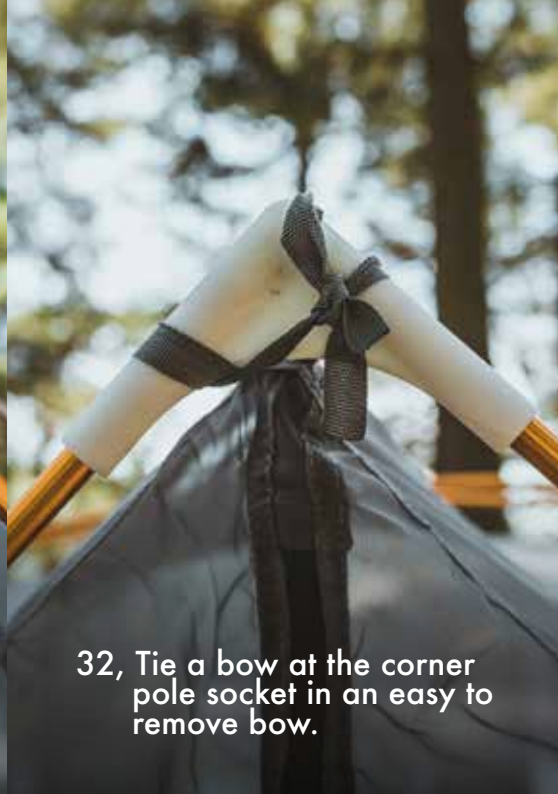
30, The C-clips will add strength to the structure so ensure all are connected.

## Tying The Top Corners

To finalise securing the inner mesh to the poles, the pole corners need to have the mesh ties tied around them. These are located above each door and should be done in a simple bow for easy removal.



31, At each top corner are extra ties on the mesh.



32, Tie a bow at the corner pole socket in an easy to remove bow.



33, This adds even more structure and aligns the doors centrally.

## Mesh Under-Clips

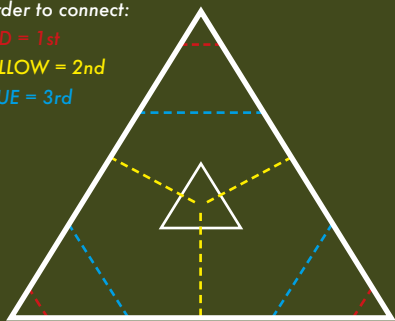
Attaching the inner mesh underneath the base gives it the full seal. Start by passing all the centre straps underneath to the centre hatch. These can then be attached to each other using the **3-way clip**. Finally, there are **3 further straps** underneath each corner inbetween the centre and the end corner piece.

Order to connect:

RED = 1st

YELLOW = 2nd

BLUE = 3rd



34, On one side of the lower inner mesh is a 3-way connector clip.



35, Pass this underneath the base towards the central hatch of the Universe.



36, Pull in the corresponding central straps in towards this clip and secure.



37, Lift each corner and secure/clip the remaining straps underneath.



38, Clip the 3 final straps together.

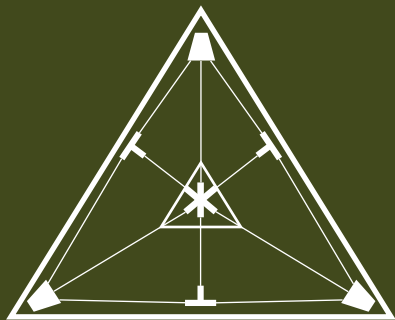


39, Do a final check to ensure all clips are fully attached.

## Mesh Complete

The floor and mesh section is now complete for the Tentsile Universe. Double check the pole fixings and C-clips are all correctly installed before moving on to the Rainfly.

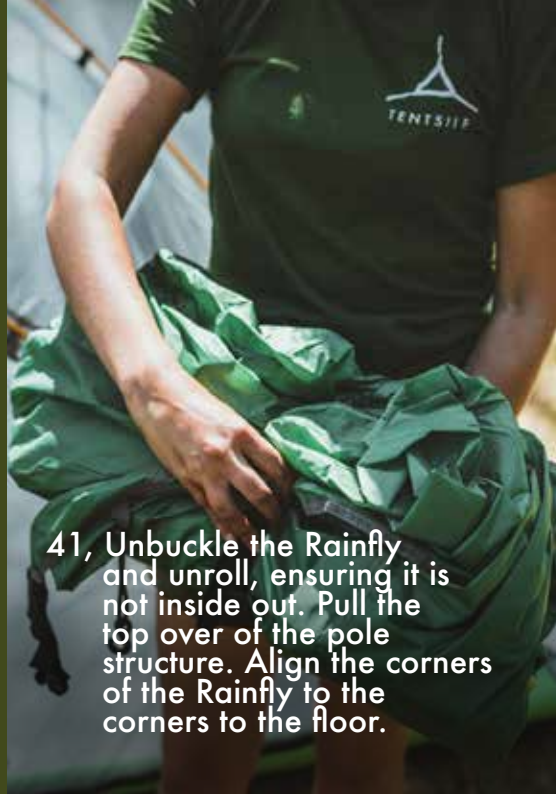
This setup can now be used on the ground or in the air as a fully insect proof space.



40, Double check all clips and ties to ensure a secure fit and that all poles are securely inserted into the pole sockets.

## Fitting The Rainfly

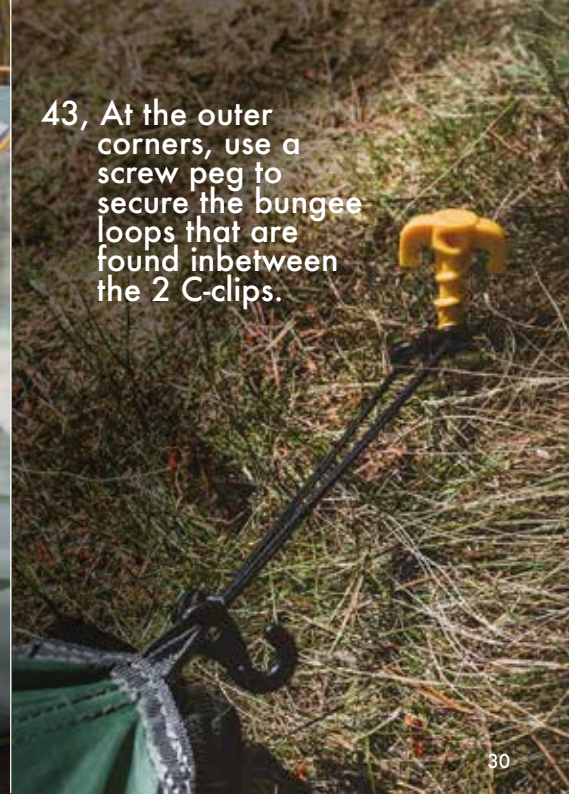
The Rainfly is easily added to the Universe. Start at a corner and pass it over the top. The centre is identifiable where 6 seams converge. This sits over the centre hub. Radiating out from the centre, can be found 3 fitted points which fit snugly around the 3 corner hub sockets.



41, Unbuckle the Rainfly and unroll, ensuring it is not inside out. Pull the top over of the pole structure. Align the corners of the Rainfly to the corners to the floor.



42, Pull the Rainfly over the top ensuring the seams meet at the central hub and corner pole sockets.



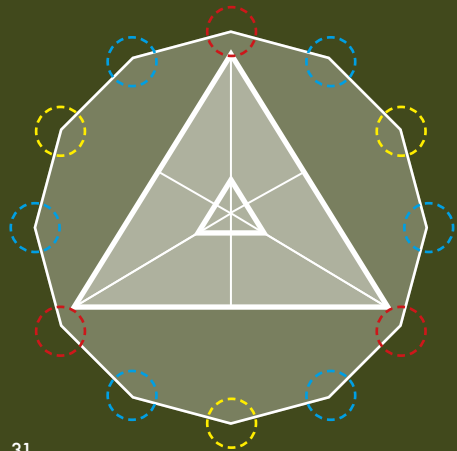
43, At the outer corners, use a screw peg to secure the bungee loops that are found inbetween the 2 C-clips.



## Pegging Out Details

To hold the Rainfly in place it needs to be pegged out. There are 12 points around the Rainfly that need securing. When pegging out the doors, only peg out 1 of the 2 bungee loops to allow the doors to be opened.

Order to peg out: **RED 1st**, **YELLOW 2nd**, **BLUE 3rd**.



44, To peg out the door locate the 2 bungees either side of the Velcro.



45, Take 1 side of the door and pull that bungee to peg.



46, Peg this bungee out and leave the other side unpegged to allow the door to open.



47, Move to the next corner point and peg that out.



48, Ensure the Rainfly is pulled out enough to get good rain runoff.

## Ground Mode Complete

The Tentsile Universe is now fully ready for you to use. The Rainfly allows for 3 internal porches for all your equipment and storage space.

The doors can also be rolled open and hooked back to allow you to take in your surroundings.

The Universe can be raised into to a Tree Tent from here by attaching the ratchets to the D-rings and securing 3 tree straps.

49, Go around and make sure all pegs are secure then you're all set.

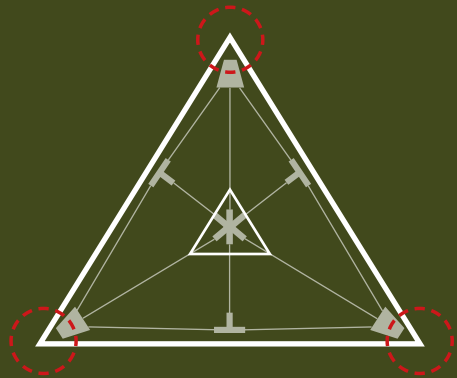


## Air Setup Instructions



## Tree Straps

With a location found the first step is to secure the tree straps and attached the ratchets to the D-rings.



50, Take the ratchets and tree straps from the bag.



51, Wrap a tree strap around each of the selected trees.



52, Feed the end of the tree strap through the loop, pull tight and ensure the end is pointing towards the Universe.



53, Feed the ratchet strap through the D-ring.



54, Pass the ratchet through the loop of the ratchet strap.

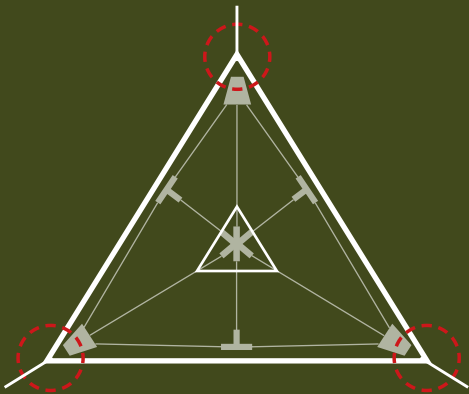


55, Pull tight and repeat at each corner.

## Tree Straps to Ratchets

With the ratchet strap attached to the D-rings, it can now be connected to the tree straps.

Once attached, check the overall position and that it is centrally aligned to each anchor point.



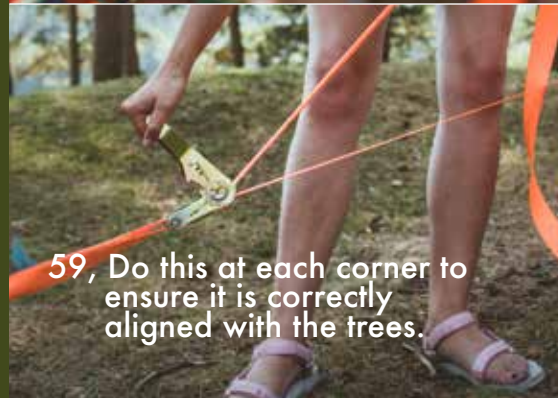
56, Take the tree strap end and feed into the ratchet spool from underneath.



57, Pull the strap through ensuring it does not twist.



58, Take up the slack but do not pull tight yet.



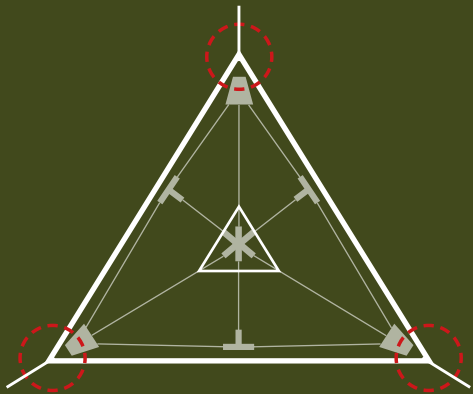
59, Do this at each corner to ensure it is correctly aligned with the trees.



60, Lock ratchet to secure.

## Raise it up

To get it fully raised and tight, release one of the ratchets and pull to raise the unit of the ground. Once the Universe is raised, adjust each of the ratchets to ensure the Universe sits centrally between the anchor points.



61, Release a ratchet in order to allow the strap to be pulled tight.



62, Pull the strap as tight as possible making sure it stays aligned.



63, Once it is tight, crank the ratchet into full tension.

## Lock it off

With all the ratchets cranked and the Universe now tight and raised, you must ensure all ratchets are correctly locked and secure. The loose strap ends can be tidied by rolling them up and feeding them back through the centre hole.



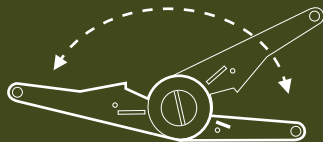
64, Once fully cranked ensure the strap is not tangled on the spool.



65, To lock the ratchet, lift the middle lever as shown up towards the handle.



66, Now secure the handle flat so it is the locked position and fully closed.



UNLOCKED

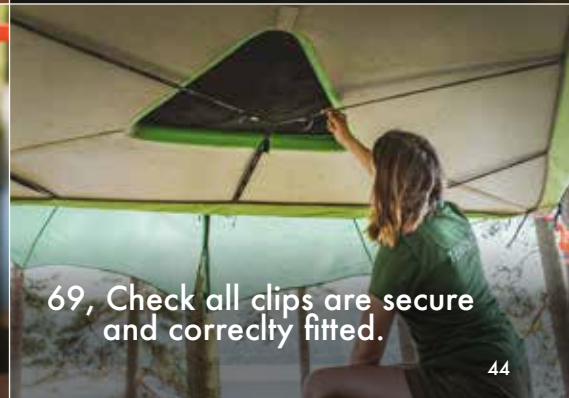
LOCKED



67, To tidy the loose strap ends, roll it up leaving a golf ball size hole in the middle.



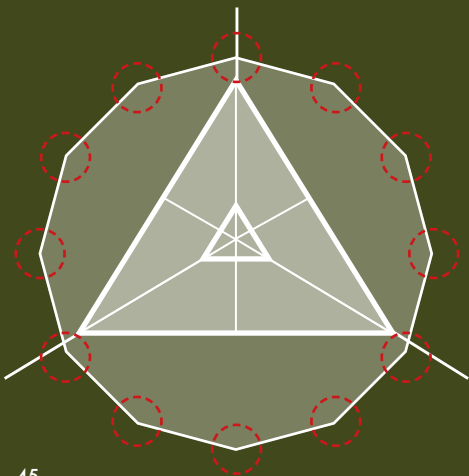
68, Pull a loop through the middle hole and then feed the roll through that loop.



69, Check all clips are secure and correctly fitted.

## Securing the Rainfly

With the Universe raised and secure you can now re-connect the Rainfly. This involves attaching the C-clips to the ratchet handles and pegging out using the bungees and screw pegs.



70, At each corner, connect the C-clips to the ratchet handles as shown.



71, At each point attach a bungee and pull it out so the Rainfly can have good water run off.



72, Screw the pegs into the ground as far as possible.



## Air setup completed

Before entering, ensure once more that all ratchets and clips are secure and correctly attached. Once done, it's time to enjoy.

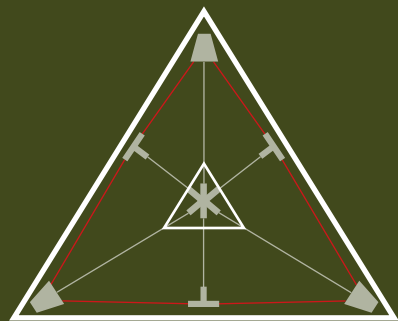


## Water Setup Instructions

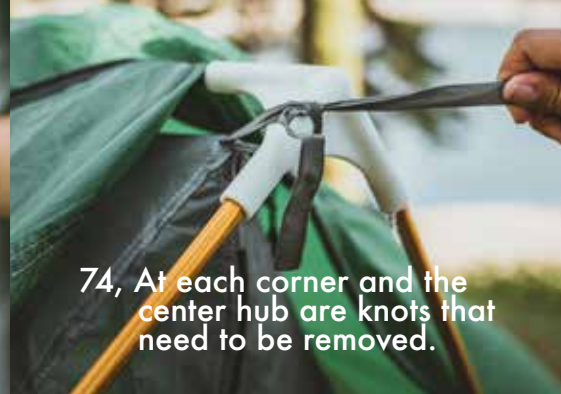


## Removing the Mesh

The inner mesh **MUST BE REMOVED** before the Universe is used on water. To do this, all the C-clips need to be detached and top corner knots removed.



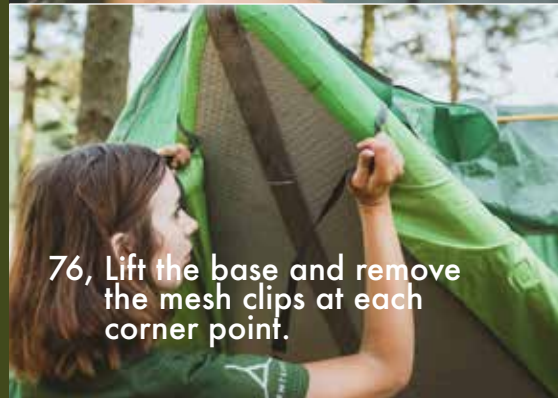
73, Go along each pole and detach every C-clip from the poles holding the mesh in place.



74, At each corner and the center hub are knots that need to be removed.



75, With these fixings removed it can now be dropped to the floor.



76, Lift the base and remove the mesh clips at each corner point.



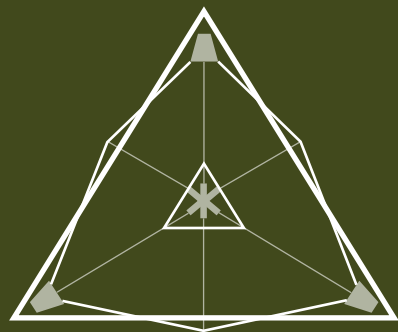
77, Unclip each of the middle clips at each corner.



78, Finally, unclip and remove the central 3-way clip. Now the mesh can be removed.

## Opening the Rainfly doors

The Rainfly doors must be rolled back and secured. To do this they are rolled back towards the poles and then secured using the elasticated strap clips. This allows them to be held wide open on all sides.



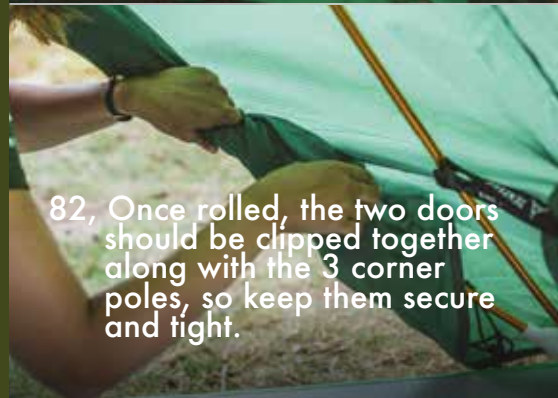
79, Roll back a door side towards a corner pole keeping it tight and neat.



80, With one door rolled up it can be held in place using the elasticated clip.



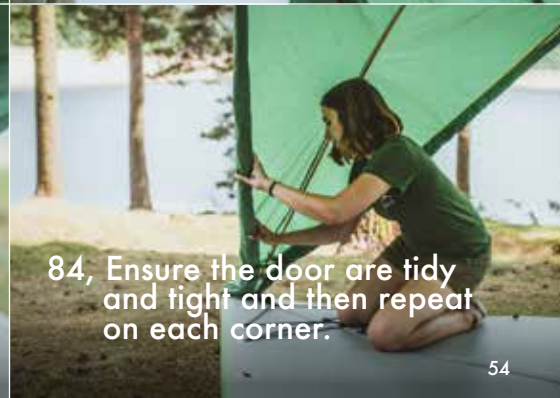
81, Repeat rolling the door open on the opposite door towards the same pole.



82, Once rolled, the two doors should be clipped together along with the 3 corner poles, so keep them secure and tight.



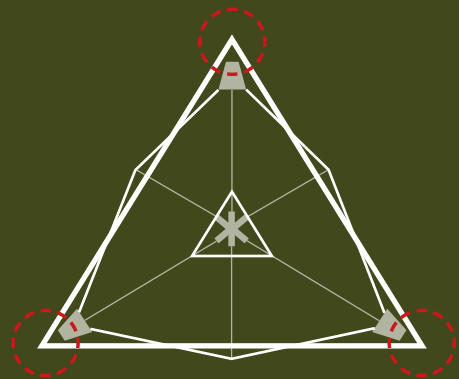
83, Take an elastic clip from each door and clip together to secure.



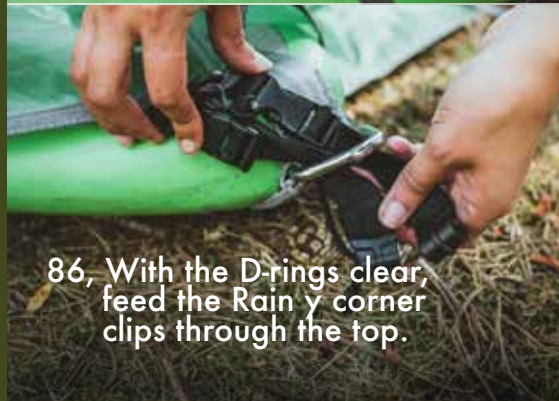
84, Ensure the door are tidy and tight and then repeat on each corner.

## D-Rings

Remove the corner ratchets from the D-rings. With the doors now rolled back, feed the Rainfly corner through the D-ring and pulled through before securing the unbungeed hook, to the corresponding loop on the Rainfly.



85, With the Universe on the ground, remove the ratchets at each corner.



86, With the D-rings clear, feed the Rainfly corner clips through the top.



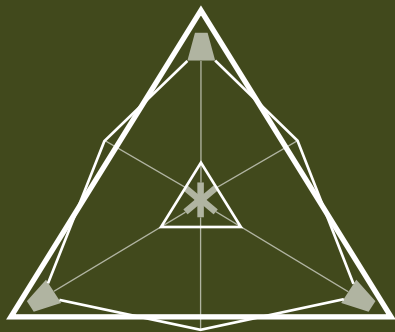
87, Pull it through and lift back towards itself.



88, Take the unbungeed hook and secure this corner back up along the side on the loop on the Rainfly.

## Ready to launch

Make one final check that the doors are tied back and the base is undamaged. Carry the Universe down to the waters edge and launch. We advise that it be tethered to maintain control of it whilst on the water.

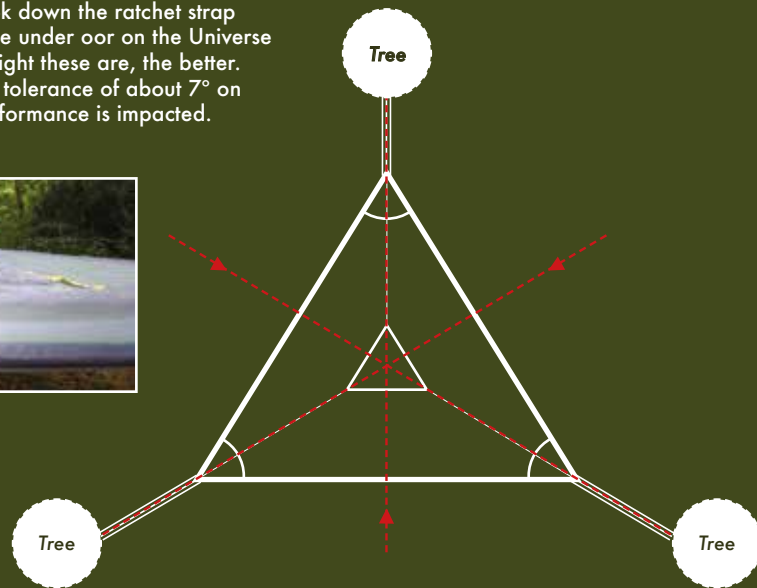


89, You can now launch the Tentsile Universe onto the water.



# Alignment Sight Lines

Use line-of-sight to look down the ratchet strap and up the seam of the under oor on the Universe oor. The closer to straight these are, the better. You have a margin of tolerance of about 7° on either side before performance is impacted.



# How to use the Ratchet

1) Take tail end of the long strap around your trees and thread through the loop and away from tree, towards your Tentsile Tree Tent.

2) Thread loop of the ratchet through the D-Ring at each corner of your Tentsile Tree Tent and take the buckle through the loop.

3) Take long strap tail and thread it through the ratchet buckle spindle, pulling through all excess orange strap. Crank ratchet until the orange strap has gone around the spindle at least 1.5 full revolutions to under-lock it. This will prevent any slippage before moving to the next corner.

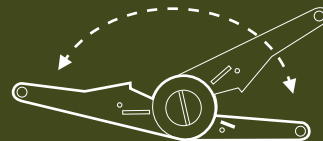
4) Repeat step 3 at each corner, trying as much as possible to keep the corners pointing towards their respective anchor points.

5) Revisit all corners and adjust as necessary. Use line of sight down each strap to centralise your Tentsile Tree Tent between your chosen anchor points. You have about a 7° degree margin of tolerance in each direction.

6) Tighten ratchets as much as you can. **ENSURE RATCHETS ARE IN LOCKED POSITION BEFORE ENTERING THE TENTSILE TREE TENT.**

7) Roll and tidy up strap ends to avoid any possible trip hazards.

Crank the ratchet handle back & forth 7-9 times to increase tension to straps.



UNLOCKED



LOCKED



# Policies

## Maintenance

Visual and Tactile inspection of all components for structural damage before every use and dry out Tentsile Tree Tent thoroughly before packing away. Tentsile Tree Tent should be stored safely in a dry environment. Clean after use and ensure it is dry before storing.

## Returns

You can return this product, in a clean and dry condition, not damaged, within 4 weeks of purchase and expect a full refund or replacement. If a manufacturing defect occurs within 1 year of reasonable\* use, the product can be returned for repair or exchange.

## Weather

The Tentsile Tree Tent is not intended to be used in severe weather. If there is weather that creates dangerous conditions, such as storms, heavy rain, high winds, and/or lightning, do not use or remain in the Tentsile Tree Tent in or during those conditions. It is recommended that the Tentsile Tree Tent is taken down and stored to avoid remaining inside and being subject to such conditions. Leaving the Tentsile Tree Tent out and installed in bad weather can lead to potential destruction and/or damage to it (not covered

by warranty). If the Tentsile Tree Tent is subject to such conditions, it and its anchor/hanging system should be inspected in detail prior to any future use. Be sure to thoroughly dry the Tentsile Tree Tent before storing.

## Customer Service Charter

*Quality first – We will manufacture, sell and distribute the best possible quality Tentsile Tree Tents in the World.*

*Customer focus – We will provide prompt, courteous and efficient service, with honesty and integrity and expert, clear, and timely information to customers and colleagues.*

*Tentsile Promise - We will strive for a 'get it right first time, every time' in all our dealings in manufacturing, distribution, sales, and service.*

This policy does not cover damage caused or incurred by improper or neglectful use or maintenance, environmental conditions, weather conditions, or apocalyptic events.

## Contact us

info@tentsile.com

# The small print

The Tentsile Tree Tent is designed for play, relaxation, and camping/sleeping. Never jump into, onto or use it as a trampoline or swing. It is not intended to be used for rock climbing, cliff faces, overhangs or above or next to large drops. Do not attempt to use this product for anything other than its intended purpose, and always observe height and weight limits.

## Warranties

This one year warranty covers all manufacturing faults of fabrics, parts and workmanship. This warranty covers the functionality of the product for its normal, intended use as specified in Tentsile's consumer literature, incl. website.

It does not cover poles or malfunction of any component that has resulted from improper or unreasonable use or neglectful maintenance, the user's use of undersized or unhealthy trees, sharp objects or fire near the Tentsile Tree Tent or the use by more than the recommended number of persons, at the recommended set up height.

This warranty does not cover a damaged inflatable base.

This policy does not cover damage incurred by environmental conditions, weather conditions, or apocalyptic events.

The warranty herein will not be honored for products that are purchased through an unauthorized dealer or secondary reseller.

Unauthorized and/or resold products are not backed up by the high quality standards and dependability of original products sold by authorized dealers. By buying from an unauthorized dealer you could get a product that is counterfeit, stolen, or re-manufactured, and being listed as new.

To redeem any potential warranty you will need to provide proof of purchase with the product.

Other than as described above, the manufacturer, sellers, and resellers of this product make no other representations and/or warranties, either express or implied, regarding the product, including without limitation, any warranties as to merchantability, quality, or fitness for a particular purpose.

The manufacturer, sellers, and resellers shall not be liable in any way whatsoever for special, indirect, consequential, or incidental damages, whether based on breach of contract, breach of warranty, tort (including negligence), product liability or otherwise, even if they have been advised of the possibility of such damages. Violation of the instructions and warnings herein operates as a waiver of claims by the user.

The Tentsile Tree Tent user agrees that his or her full remedy against the manufacturer, sellers, and resellers for any liability, claims, or damages, shall be limited to the purchase price of the Tentsile Tree Tent, and irrevocably waives all claims for any other damages that such user may have.





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